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## PERFORMANCE-BASED SUPPLY CHAIN MANAGEMENT SYSTEM AND METHOD WITH COLLABORATION ENVIRONMENT FOR DISPUTE RESOLUTION

## **Abstract of the Disclosure**

A performance-based supply chain management system that provides a collaboration environment in which buyers and suppliers to a buyer-supplier engagement may collaborate regarding issues related to one or more key performance indicators identified for the buyer-supplier engagement. The system monitors the key performance indicators and initiates the collaboration module automatically upon determination of a violation with respect to a key performance indicator and/or alerts buyers and suppliers of a value for a key performance indicator in response to which the alerted participants may initiate an on-line collaboration with respect to the key performance indicator.